■ CERTIFICATE ■ CERTIFICADO ■ CERTIFICATO ■ ZERTIFIKAT ■ شهادة

Certificate of Compliance

This is to certify that

DUGONG INTERNATIONAL PRIVATE LIMITED

at

ADDRESS: 15, 1505, THE STATESMAN, CONNAUGHT LANE, NEW DELHI, NEW DELHI, DELHI, 110001 (INDIA)

Has been Audited by SQCS and found to be in Compliance with the requirements of standard:

ISO/IEC 20000-1:2018

"Information Technology Service Management System"

For the following scope:

"WHOLESALE OF AGRI MACHINES, FUELS PRODUCTS, METAL & METAL ORES, WOODS PRODUCT, CONSTRUCTION MATERIAL, HARDWARE & SANITARY PRODUCT, PAINTS, VARNISHES, CONSTRUCTION EQUIPMENT, PLASTIC AND PAPER WASTE AND SCRAP ITEMS, MANUFACTURING OF STRUCTURAL METAL PRODUCTS, HAND TOOLS, GENERAL HARDWARE, RUBBER TYPE, DOMESTIC APPLIANCE, HOUSEHOLD GOODS, FURNITURE, CIVIL PROJECTS, COMPUTER, LAPTOP, DESKTOP, ALL IN ONE COMPUTER, SCANNER, PRINTER & STORAGE DEVICES, SERVER, IT ANNUAL MAINTENANCE SERVICES, DAIRY ITEMS, BEVERAGES, WATER, TEXTILE, APPAREL, LUGGAGE, PAPER PRODUCT, PRINTING, ELECTRONIC COMPONENT, WAREHOUSING & STORAGE SERVICES, ACCOMMODATION, TELECOMMUNICATION, LEASING OF VEHICLES, EMPLOYMENT SERVICES & TRADING OF FRUITS, DAIRY ITEMS, AGRI PRODUCTS, CEREALS, MACHINERY, MEAT, CONFECTIONARY, OIL, UMBRELLA, OTHER CLOTHING ITEMS, OTHER HOUSEHOLD GOODS & TELECOMMUNICATION PARTS"

Certificate Number: SQCS-2023-DTPL-3061

To verify this certificate please visit www.gacb.uk

Date of Certification: 16th/12/2023

Date of Recertification: 15th/12/2026

(Subject to the company maintaining its system To the required standard)

1ST Surveillance Due: 15th/12/2024

2ND Surveillance Due: 15th/12/2025

GLOBAL ACKREDITERING CERTIFICATION BOARD LIMITED — GACBL

IT Service Management — ISO 20000 — Certified

Authorized Signatory

PLAN — DO — CHECK — ACT

SQCS

Validity of this Certificate is subject to Annual Surveillance audits done successfully

This certificate remains the property of SQCS and must be returned whenever demanded

SQCS is an independent system product and personal assessment body SQCS is accredited by

GLOBAL ACKREDITERING CERTIFICATION BOARD LIMITED (GACBL)

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